LQpay

LQpay Support Email: support@lqpay.ai

POINT OF SALE CARD READER/TERMINAL SETUP – PAX A920/A920 PRO

Kindly follow the setup instructions below:

1. Power on the device(s). There should be a power button located on the right-hand side, hold it down for 5 seconds.

2. Once powered on, you will see several apps on the screen.

   Tap on Settings (Password for Settings if needed, pax9876@@ or 9876).

   When you're in Settings, tap on Wi-Fi and connect to your practice Wi-Fi network.

3. Once the devices are connected to Wi-Fi, please reach out to LQpay Support at support@lqpay.ai confirming the device(s) are powered on and connected to Wi-Fi.

4. In the subject line, please include your practice name (DBA name) and your device(s) serial number(s).

   Your device serial number(s) is located on the back of your device(s) and on the box the device(s) arrived in.

5. Once received, kindly leave your device(s) powered on, plugged in, and connected to Wi-Fi as our team will remotely update them.